

# LEARNING GOALS

This is a comprehensive course in the practical application of training protocols to reduce fear in your clients' pets and reduce stress for your whole practice.

## Upon completing the course, you will be able to:

1. Understand how clicker training can help in veterinary care
2. Understand how to help animals form and maintain a positive association with your vet clinic, common veterinary tools and equipment
3. Practice gentle techniques for handling, examining, picking up, and restraining animals in ways that minimize their stress
4. Follow step-by-step training protocols for common procedures such as nail trims and tooth brushing, as well as diagnostic procedures such as venipunctures and temperature taking
5. Advise clients about teaching useful husbandry behaviors
6. Observe the emotional state of dogs and cats by interpreting their body language
7. Teach new behaviors to help ensure animals' success during a variety of medical procedures
8. Identify quick solutions to manage behavior "on the fly," for time-sensitive exams and procedures
9. Teach animals to tolerate ear, eye, and oral medications calmly
10. Safely and comfortably transport and confine animals when needed, in a way that minimizes their stress
11. Identify and describe impact of key developmental periods on behavioral health
12. Guide clients toward effective training strategies
13. Help clients navigate solutions for behavior concerns
14. Apply positive reinforcement training in your daily life

